AGENDA ITEM xx

Matters Arising From HLH Board Meeting 27 AUGUST 2020

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| ITEM | DETAIL | LEAD | DUE DATE |
| 8i. | Annual Report and AccountsAnnual Report and Audited Accounts approved subject tothe following addition to the Chairman’s report “Covid-19 has introduced a significant challenge for High Life Highland and the Board has been active in agreeing appropriate mitigative actions to address this. The Board remains committed to taking the necessary future actions to ensure there is a sustainable and active future for High Life Highland”.*The addition above was included in the final accounts and these and all documentation has now been signed off by the Chair of the HLH Board, Chair of Finance and Audit Committee and the External Auditor along with the Going Concern Statement .* | SW | Complete |
| 10 iv. | *High****life*** subscriptions *bounce****back***This to be considered as part of the business planning work planned over the coming months to consider investment in developing bespoke and integrated ICT systems which would improve the on-line customer journey. *Business Planning item included on the agenda for the 10 December 2020 HLH Board meeting.* | DW | December 2020 |
| 16i.16ii. | Strategic ReviewA facilitated session for Directors of HLH Trading, the main charity Board and officers be held in October to review: COVID-19 Recovery Plan progress; review of the HLH Business Plan for 2021 to 2025; review business growth opportunities, including governance arrangements for the Inverness Castle Project.*Due to restrictions it was not possible to hold the planned session in October. Work has been ongoing in the interim and this item is included for discussion on the agenda for the 10 December HLH Board meeting.*Draft process and timetable for the development of a revised HLH Business Plan for 2021-2025.*Timescales included on the agenda for the 10 December 2020 HLH Board meeting* | SWSW | December 2020December 2020 |

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